



Consumer Protection Hotline to be Down September 30

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Contact: Ashley Huibregtse, 608-224-5002

Jim Dick, Communications Director, 608-224-5020

MADISON – The Wisconsin Consumer Protection Hotline will be down all day for maintenance on Friday, September 30, 2011. The Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) apologizes for this temporary inconvenience and thanks consumers for their patience and understanding.

“Over the past few months, we have heard from consumers who say they couldn’t get through to the hotline,” said Sandy Chalmers, Administrator of the Division of Trade and Consumer Protection. “These upgrades are designed to fix that problem and improve our customer service.”

While the hotline is down, consumers can continue to file complaints by downloading the Consumer Complaint Form at datcp.wi.gov/Consumer/Consumer_Complaints. Complaint forms can be submitted by email to datcp hotline@wisconsin.gov or by mail to Bureau of Consumer Protection, PO Box 8911, Madison, WI 53708-8911. Additional fact sheets and reference materials can be found at datcp.wi.gov/Consumer/Consumer_Protection.

The Hotline, at 1-800-422-7128, should be operational again on Monday, October 3, 2011. The Hotline is staffed Monday – Friday, from 7:45 a.m. – 4:30 p.m.

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